



REACT

COMMUNITY SAFETY SOFTWARE

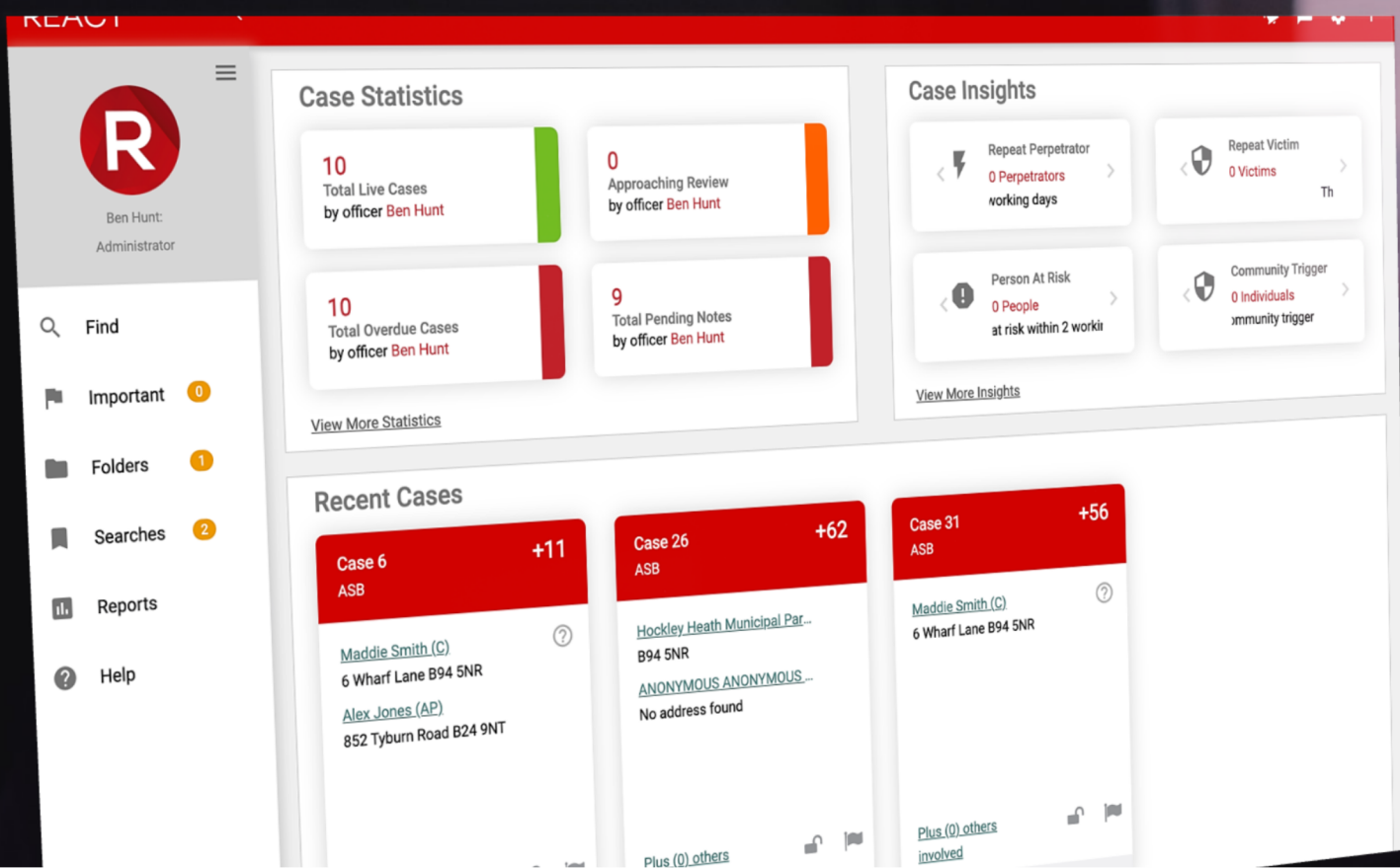
An industry-leading, fully customisable case management system to track and resolve ASB, community safety issues and complaints across multiple teams.



**Case
Management
Solutions**
Group Ltd

Fully customisable case management

REACT provides a specialised case management system to track and resolve all forms of community safety issues. Highly flexible workflow structures are built into your platform, matching specific organisational policies and case processes. With easy-to-navigate yet robust case-handling functionality, integrated resident data, powerful document generation, and analytics galore, REACT is the perfect solution if you're looking to bring back simplicity and consistency to your case management.



**REACT**

Community safety software

The UK's No.1 case management platform for housing providers boasts a fully customisable, web-based system so your team can work on the go. Track and promptly resolve anything from ASB, community safety, safeguarding, domestic abuse, complaints and estate management across multiple teams.

Integrating made easy

Using our purpose-built tenancy import tool, REACT can pull information from a client's overriding case management platform, detailing all of their 'people' and 'property' details, ensuring they are always working with the most up-to-date data.

Configurable, adaptable workflows

We will work closely with your teams to build workflow structures for each of your REACT business areas. No two areas of the REACT platform are the same, and we help you drill down into the minute details of how you need your workflow to look and feel.

Time-saving for enhanced productivity

The simple flow of REACT is designed for ease of use, ensuring users can concentrate their time on the things that matter most. Using REACT brings simplicity back to case management, and a key part of our focus is saving your team time.

Purpose-built for different business areas

REACT has been designed to cater to the unique needs and challenges faced by your individual teams. Its business areas allow teams to quickly and simply deal with issues such as ASB, domestic violence, and estate management without fuss.

Complete security

REACT is securely housed on its own dedicated Microsoft Azure server, ensuring that each provider's data is completely isolated and protected at all times. With this level of security and privacy, you can trust that your information is safe and secure.

Smart features for managing community safety



Configurable system

Fully adaptable case management workflows to match providers' policies and procedures.



Multiple departments

Enables coordinated case handling across different teams like housing, legal, and environmental.



Resident profiles

Centralised resident records integrate data from housing management systems.



Robust cases

Comprehensive case handling with full audit history, communication logs and evidence tracking.



Document merge

Populates provider letter templates with case data for communication efficiency.



Assessments

Create customised surveys and assessment forms for providers and residents.



Powerful reporting

Advanced reporting and analytics provide actionable insights from case data.



Mobile accessibility

Fully adaptable case management workflows to match providers' policies and procedures.



Security

Leading data security provisions like 2-factor authentication protect sensitive information.

Schedule a demo!

Schedule a demo today to explore how our industry-leading REACT platform can transform the way you handle community safety.

Let us help you enhance community safety and create a safer environment for everyone.



Call: 0121 389 2288

Email: info@cmsg.uk.com

Visit: cmsg.uk.com



REACT
Community safety software



**Case
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ASB & COMMUNITY SAFETY SOLUTIONS



Case management software

REACT

An industry-leading, fully customisable case management system to track and resolve ASB, community safety issues and complaints across multiple teams.



Out-of-hours ASB reporting

RESPECT LINE

The Respect Line is a dedicated 24/7 ASB support hotline allowing residents to report issues and receive assistance whenever regular office hours are closed.



Record. Monitor. Report.

ASB App

An all-round tool that allows your residents or service users to record, monitor and report anti-social behaviour (ASB), such as noise, nuisance and disputes.



Nuisance noise monitoring

NuSense

NuSense is a smart, affordable noise monitoring solution that empowers housing teams to capture, analyse and resolve noise issues efficiently.