

NUSENSE

NUISANCE NOISE MONITORING

A common sense approach to handling ASB noise complaints. NuSense is a smart, affordable noise monitoring solution that empowers housing teams to capture, analyse and resolve noise issues efficiently.



**Case
Management
Solutions**
Group Ltd



NuSense
Nuisance noise monitoring

Noise monitoring with purpose. Insightful. Practical. Focused on outcomes.

Noise complaints can be among the most challenging ASB cases to manage. They're subjective, often complex, and hard to evidence - until now.

NuSense is a noise monitoring solution designed to manage noise complaints with greater clarity, speed, and confidence.

With a simple annual rental model, there are no upfront costs to purchase equipment. You get the latest technology, always updated with new features, without the capital expense. It's more cost-effective, easier to budget for, and ensures your service is always equipped with the best.

Discreet, easy to deploy, and supported by sector specialists, NuSense helps remove the guesswork - so you can make informed decisions backed by real insight.





A common sense approach

Objective evidence

NuSense captures and records the reality of reported noise nuisance, helping to build trust in your investigations. With real data, you can separate perception from disruption, and support fair, balanced action.

Resident reassurance

Deploying a NuSense device signals to residents that their complaint is being taken seriously. It's a clear, visible step that shows commitment and supports engagement - even if no further action is required.

Insightful reporting

Each deployment includes a user-friendly report summary highlighting incident patterns and sound activity. These insights support case reviews, enforcement decisions, and long-term planning.

Simple, streamlined process

From deployment to evidence review, NuSense is managed in partnership with our experienced ASB team. There's no need to manage equipment or analysis in-house - we can handle the logistics, so you can stay focused on the case.

End-to-end integration

NuSense works seamlessly alongside REACT and the ASB App. Data can feed directly into existing case files, creating a streamlined digital evidence trail from first complaint to resolution.

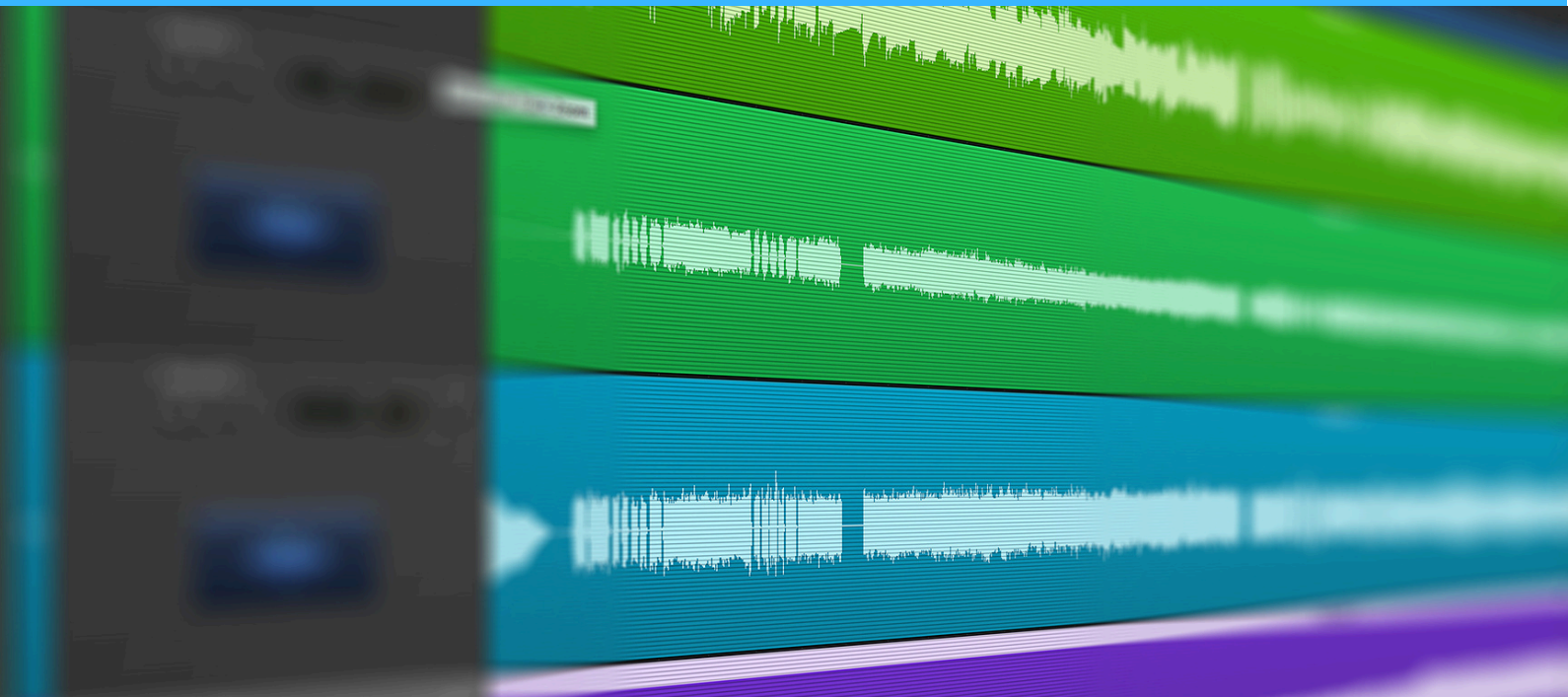
Fair, consistent decision-making

Whether you're validating a complaint or defending your actions, NuSense helps ensure decisions are grounded in reliable, consistent data - reducing risk and reinforcing transparency.

Try it for a week!

We're confident the easy-to-use hardware and intelligent software will transform how you handle noise complaints.

Start with a free pilot for a week, fully supported by our team, and see how simple modern noise monitoring can be.



Call: 0121 389 2288

Email: info@cmsg.uk.com

Visit: cmsg.uk.com



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ASB & COMMUNITY SAFETY SOLUTIONS



Case management software

REACT

An industry-leading, fully customisable case management system to track and resolve ASB, community safety issues and complaints across multiple teams.



Out-of-hours ASB reporting

RESPECT LINE

The Respect Line is a dedicated 24/7 ASB support hotline allowing residents to report issues and receive assistance whenever regular office hours are closed.



Record. Monitor. Report.

ASB App

An all-round tool that allows your residents or service users to record, monitor and report anti-social behaviour (ASB), such as noise, nuisance and disputes.



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